

REQUEST FOR QUOTATION (RFQ)

RFQ NO. 2286

PROVISION FOR IMPLEMENTATION AND TRAINING OF MANAGE ENGINE'S SERVICE DESK PLUS PROFESSIONAL EDITION.

CLOSING DATE 23 MARCH 2023 AT 11H00AM

NO EMAILED SUBMISSION WILL BE ACCEPTED

	BIDDER TO COMPLETE					
COMPANY NAME						
CSD NUMBER						

ISSUED AND PREPARED BY: AMATOLA WATER PRIVATE BAG X3

VINCENT 5217

Tel: +27 43 707 3700

TABLE OF CONTENTS	
	_
SECTION A: TENDER INVITATION, CONDITIONS OF TENDER AND SPECIFICATION	PAGE NO
INVITATION TO BID (SBD 1)	4
TENDER CONDITIONS	8
SPECIFICATION	10
SECTION B: RETURNABLE DOCUMENTS	PAGE NO
FORM A: AUTHORITY TO SIGN	13
FORM B: SCHEDULE OF PREVIOUS SIMILAR CONTRACTS SATISFACTORILY	14
FORM B.1: CONFIRMATION OF REFERENCES TO AMATOLA WATER	15
FORM B.2: CONFIRMATION OF REFERENCES TO AMATOLA WATER	16
SBD 4 DECLARATION: CONFLICT OF INTEREST	17
SBD 6.1 PREFERENCE POINTS CLAIM FORM	20
SECTION C: PRICING INSTRUCTIONS, PRICING SCHEDULE AND CONTRACT	PAGE NO
PRICING INSTRUCTIONS	
SBD 3.1 PRICING SCHEDULE - FIRM PRICES (PURCHASES)	26
SBD 3.2 PRICING SCHEDULE – NON-FIRM PRICES (PURCHASES)	27
SBD 7.1 CONTRACT FORM – GOODS/ WORKS	29
GENERAL CONDITIONS OF CONTRACT	30

SECTION A

TENDERING INVITATION, CONDITIONS OF TENDER AND SPECIFICATION

			ΙΝVΙΤΔ	TION	TO BID				SBD1
YOU ARE HEREBY INVITED TO BID FOR THE PROVISION FOR IMPLEMENTATION AND TRAINING OF MANAGE ENGINE'S SERVICE DESK PLUS PROFESSIONAL EDITION.						RAINING OF			
BID NUMBER:	RFQ:	2286	CLOSING DATE	:	23 MARCH	2023	CLOSING TIME:	}	11:00am
THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7). BID RESPONSE DOCUMENTS MUST BE DEPOSITED IN THE BID BOX LISTED BELOW									
Reception area				<u> </u>			<u> </u>	<u> </u>	
6 Lancaster Roa	ad								
Vincent									
East London									
· ·			E FOR BIDS TO E	BE DI	EPOSITED	BETW	EEN 08:00A	M – 16	5:00PM
FROM MONDAY SUPPLIER INFO									
		ION							
NAME OF BIDDE									
POSTAL ADDRE									
STREET ADDRE	SS							ı	
TELEPHONE NUMBER		CODE	=				NUMBER		
CELLPHONE		CODE	_				NUMBER		
NUMBER									
FACSIMILE NUM	/IBER	CODE					NUMBER		
E-MAIL ADDRES	SS								
VAT REGISTRAT	TION								
NUMBER								1	
		TCS F	PIN:			OR	CSD No:		
B-BBEE STATUS	()								
LEVEL									
VERIFICATION			_			B-BBI			_
CERTIFICATE ITICK APPLICAB	21 ⊏	∐ Ye	S			SWO	US LEVEL	∐ Y e	'S
BOX1	,)				OAVIT		,
IF YES, WHO WA	AS					, <u> </u>			
THE CERTIFICA	TE								
ISSUED BY?									
AN ACCOUNTIN OFFICER AS	IG						FFICER AS (PORATION A		
CONTEMPLATE	ד ואו ד	HE		-			ENCY ACC		
CLOSE CORPOR					_	_	CREDITATI		
ACT (CCA) AND									
APPLICABLE IN									
BOX	- · · · · · · · · · · · · · · · · · · ·								
•			COMPLETED AND SPECIFIC GOAL		NED IN OF	RDER 7	O QUALIFY	FOR	
ARE YOU THE	UIIV I d	TY		3	ARE YOU	ΙΔ	Yes		
ACCREDITED			J.		FOREIGN				
REPRESENTATI	IVE	□N	O		BASED				
IN SOUTH AFRI	CA				SUPPLIE	R FOR	No		

FOR THE GOODS /SERVICES /WORKS OFFERED?	[IF YES ENCLOSE PROOF]	THE GOODS /SERVICES /WORKS OFFERED?	[IF YES ANSWER PART B:3 BELOW]
SIGNATURE OF BIDDER		DATE	
CAPACITY UNDER WHICH THIS BID IS SIGNED (Attach proof of authority to sign this bid; e.g. resolution of directors, etc.) TOTAL NUMBER OF			
TOTAL BID PRICE (ALL INCLUSIVE)			
BIDDING PROCEDURE AND SCM ENQUIRIES MAY BE DIRECTED TO: M. Matshikwe TC: Mr Nangamso Malangeni			
	RIES VIA EMAIL WILL B	E ATTENDED TO	
PUBLIC ENTITY	AMATOLA WATER		
CONTACT PERSON	M. Matshikwe – Senior Buyer	CONTACT PERSON	Mr Nangamso Malangeni ICT Department
E-MAIL ADDRESS	E-MAIL ADDRESS		
mmatshikwe@amatola	water.co.za	nmalangeni@amatola	water.co.za

PART B TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED (NOT TO BE RETYPED) OR ONLINE
- 1.3. BIDDERS MUST REGISTER ON THE CENTRAL SUPPLIER DATABASE (CSD) TO UPLOAD MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS; AND BANKING INFORMATION FOR VERIFICATION PURPOSES).
- 1.4. WHERE A BIDDER IS NOT REGISTERED ON THE CSD, MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS MAY NOT BE SUBMITTED WITH THE BID DOCUMENTATION.
- 1.5. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER LEGISLATION OR SPECIAL CONDITIONS OF CONTRACT.

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE www.sars.gov.za.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE PROOF OF TCS / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.

3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS
3.1. IS THE BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? ☐ YES ☐ NO
3.2. DOES THE BIDDER HAVE A BRANCH IN THE RSA? YES NO
3.3. DOES THE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE RSA? ☐ YES ☐ NO
3.4. DOES THE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA? YES NO
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN, IT IS NOT A REQUIREMENT TO OBTAIN A TAX COMPLIANCE STATUS / TAX COMPLIANCE SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.
NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.
7

TENDER CONDITIONS

1. DEFINITIONS

The word "Bidder/Tenderer" in these conditions shall mean and include any firm of Contractors, Suppliers, Service Providers or any company or body incorporated or unincorporated.

2. BID PUBLICATION

RFQ document will be available from **16 March 2023** at Amatola Water website at www.amatolawater.co.za.

3. BID SUBMISSION

The original completed bid documents must be submitted in a sealed envelope endorsed with the Bid Number and Bid Description as detailed in the Tender Data. The sealed envelope must be deposited in the Bid/Tender Box, located in the reception area of Amatola House, 6 Lancaster Road, Vincent, East London, not later than the time and date specified on the cover page and SBD 1 of this bid.

4. RFQ Evaluation Criteria

This bid will be evaluated in Two (2) phases:

Phase One: Mandatory requirements

Phase Two: Bidders passing all stages above will thereafter be evaluated on PPPFA and

specific goals

Phase One: Mandatory Requirements

- Bidders' proposals must meet the following minimum requirements and the required supporting documents must be submitted with the completed quotation document, nonerasable ink, no tippex or correctional fluid used in a sealed envelope in the bid box at the closing date and time. Failure to comply will automatically eliminate the bid for further consideration:
- Bids must be submitted in its original format and bids which are late or submitted by facsimile will not be accepted.
- FORM A: AUTHORITY TO SIGN must be fully completed and signed
- FORM B: SCHEDULE OF PREVIOUS SIMILAR CONTRACTS SATISFACTORILY COMPLETED
- FORM B.1: CONFIRMATION OF REFERENCE TO AMATOLA WATER for similar projects previously completed by the bidding company, Form must be completed and stamped. No letters will be accepted only attached forms considered.
- FORM B.2: CONFIRMATION OF REFERENCE TO AMATOLA WATER for similar projects previously completed by the bidding company, Form must be completed and stamped. No letters will be accepted only attached forms considered.
- SBD1: INVITATION TO BID must be completed and signed.
- SBD4: BIDDERS DISCLOSURE must be completed and signed.
 SBD 3.1: PRICING SCHEDULE Firm Prices must be completed.
- If the Bid Sum (amount in words) as per the SBD.1 differs from the SBD 3.1, it will automatically invalidate the offer submitted.

Phase Two: EVALUATION ON PPPFA AND SPECIFIC GOALS AND SPECIFIC GOALS

THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT WILL BE APPLIED AND THE 80/20 PREFERENCE POINTS SYSTEM WILL BE

APPLICABLE

POINTS FOR PRICE 80 POINTS SPECIFIC GOALS 20 POINTS TOTAL POINTS 100 POINTS

OTHER CONDITIONS OF THE BID (Non- eliminating)

- The bidders must be registered on Central Supplier Database (CSD) prior the award.
- Bidders tax matters must be in order prior award.
- SBD 6.1 must be completed and signed in order to claim points for specific goals.
 Failure will lead in non-awarding of points for specific goals (attach certified ID document)
- CIPC CK document
- JOINT VENTURE AGREEMENT (If Applicable).

The lowest or any bid will not necessarily be accepted, and your bid may be accepted in part or as a whole.

- The bid document must be completed in all respects in non-erasable ink.
- Bids must be submitted on original bid documents.
- No tippex or correctional fluid must be used.
- Bid documents must be submitted in a sealed envelope marked "RFQ 2286" PROVISION FOR IMPLEMENTATION AND TRAINING OF MANAGE ENGINE'S SERVICE DESK PLUS PROFESSIONAL EDITION. Failure to submit your bid in a sealed envelope will render your bid non-responsive.

5. PERIOD OF VALIDITY FOR BIDS AND WITHDRAWAL OF BID AFTER CLOSING DATE

All Bids must remain valid for a period of 90 (ninety) days from the closing date as stipulated in the Bid document.

6. AUTHORITY TO SIGN BID DOCUMENTS

In the case of a Bid being submitted on behalf of a company, close corporation or partnership, evidence must be submitted to the Amatola Water at the time of submission of the Bid that the Bid has been signed by persons properly authorised thereto by resolution of the directors or under the articles of the entity.

Form A must be completed. Failure to complete Form A will invalidate your bid.

7. JOINT VENTURE REQUIREMENTS

<u>DEFINITION</u>:- "Joint Venture or Consortium": means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

Should a group of companies/firms and/or interested parties wish to enter into a joint venture / consortium agreement the following minimum requirements must be met: -

- a. A properly signed copy of the joint venture/consortium agreement must be attached.
- b. Each member of the joint venture/consortium's taxes must be in order.
- c. After the award of a contract to a joint venture/consortium, the successful joint venture group or consortium must provide a combined joint venture/consortium Tax Clearance Certificate.
- d. After the award of a contract to a joint venture/consortium, the successful joint venture group or consortium must provide the details of the joint venture / consortium banking details.

THE JOINT VENTURE/CONSORTIUM AGREEMENT MUST CONTAIN THE FOLLOWING: -

- a. Who the managing member will be.
- b. Who the signatory of authority will be.
- c. How the joint venture/consortium share of profit will be split.
- d. The bank account details where payments will be deposited into.
- e. The agreement must be signed by all parties.
- f. The agreement must be certified by a Commissioner of Oaths.
- g. The postal and physical address where all correspondence will be sent to

8. CONDITIONS OF TENDER

- I. Submission of this proposal signifies the applicant's acceptance of the conditions as laid down in this document, unless clearly stated otherwise.
- II. Any expense incurred by the applicant in preparing and submitting this proposal will be for the applicant's account.
- III. Amatola Water reserves the right not to accept any proposal and cancel the bid as and when the need arises.
- IV. The contractor must provide references on Form B that the company has undertaken projects of a similar nature.
- V. Failure to comply with the above requirements will result in submitted proposals being disqualified.

Additional Bid/RFQ Condition

Bid/ RFQ documents must be submitted intact, and no portion of the document may be detached, loose submissions will be rejected, and the bidder will be disqualified.

BID SPECIFICATION

Amatola Water invites quotations from suitably qualified and experienced service providers for the PROVISION FOR IMPLEMENTATION AND TRAINING OF MANAGE ENGINE'S SERVICE DESK PLUS PROFESSIONAL EDITION.

BACKGROUND

Amatola Water is an Eastern Cape based state-owned water services utility (water board), established in 1997, in terms of the Water Services Act. Its prime function is to provide bulk water and sanitation services to water sector institutions, water service authorities and other customers as provided for in the South African water services legislation. Amatola Water's service area includes Buffalo City, the Amathole District and portions of adjoining districts in the central Eastern Cape.

1. SCOPE OF WORK

Item	Qty	Description
1	16 hours	Remote Scoping and Implementation for Servicedesk
		plus professional Edition
2	12 hours	Remote Training for Servicedesk plus professional
		Edition

For more information, please contact 043 707 3793

e-mail: nmalangeni@amatolawater.co.za

SECTION B

RETURNABLE DOCUMENTS

THE FOLLOWING DOCUMENTS MUST BE COMPLETED IN FULL AND SUBMITTED WITH THIS BID:

SBD 1: INVITATION TO BID

SBD 4: BIDDERS DISCLOSURE

SBD 6.1: PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT

REGULATIONS 2022

THE FOLLOWING DOCUMENTS MUST BE SUBMITTED WITH THIS BID:

FORM A: AUTHORITY TO SIGN

FORM B: SCHEDULE OF PREVIOUS SIMILAR CONTRACTS SATISFACTORILY CARRIED OUT BY

THE TENDERER

FORM B.1 CONFIRMATION OF REFERENCES TO AMATOLA WATER FORM B.2 CONFIRMATION OF REFERENCES TO AMATOLA WATER

JOINT VENTURE AGREEMENT (IF APPLICABLE)

	FORM A: A	<u>AUTHO</u>	RITY TO SIGN	DOCUN	/IEN]	<u>ΓS</u>	
wi	e person listed below are duly th the tender offer and any co ticles of Association/Resoluti	ntract re	esulting from it or	our be	half b	y virtue of t	he
De	etails of authorised/ delegated	person					
	NAME		SIGNATURE			DATE	
WI	TNESSES:			ı .			
1.							
	NAME	SIGN	IATURE	DA [*]	TE		
2.							
	NAME	SIGN	IATURE	DA ⁻	TE		
			13				

FORM B: SCHEDULE OF PREVIOUS RELATED CONTRACTS SATISFACTORILY CARRIED OUT BY THE TENDERER

Suppliers should very briefly describe their experience in this regard by completing the schedule below by providing details of at **least two (2) comparable contracts** within the last 5 years relating to the **PROVISION FOR IMPLEMENTATION AND TRAINING OF MANAGE ENGINE'S SERVICE DESK PLUS PROFESSIONAL EDITION.**Please note that Form B.1 and B.2 must be completed by your previous clients in substantiating the list of references provided below and must be submitted as part of this document, failure to do so will lead to disqualification. Please note that references may be verified.

Comparable supply contracts of the entity within the last 5 years	Short Description	Contract Value (incl. VAT)	Dates (Commencement; Completion)	Client and contactable reference (include phone no.& email addresses)

<u>SIGNED ON BEHALF OF TENDERER</u>	·

FORM B.1: CONFIRMATION	OF REFE	RENCES	TO AMATOLA WATER
NAME OF BIDDING COMPANY:			
PREVIOUS CLIENT/EMPLOYER NAME:			
TENDER/BID NUMBER OF COMPLETED CONTRACT/PROJECT			
DESCRIPTION OF CONTRACT/ PROJECT COMPLETED			
VALUE OF WORK COMPLETED			
DURATION AND DATE COMPLETED:			
PROVISION FOR IMPLEMENTATION PROFESSIONAL EDITION for Amatola V	AND TRAII Water. If your oid, Amatola	NING OF M company had Water requir	deprior exposure with the Bidding Company, as res your company to confirm goods/services
1. Were the goods/ services supplied a	according to	Select a	applicable rating
the required quality as per the description/specification and were	delivered on		Excellent,
time?			Good,
			Satisfactory,
			Poor
Kindly, indicate their overall perfor the project.	mance on	Select a	applicable rating
one project.			Excellent,
			Good,
			Satisfactory,
			Poor
Full Name of Authorised Signatory			
Contact Number	Em	ail address	
Signature		Date	
*CLIENT (EMPLOYER) STAMP HER *Incomplete and/or unsigned form will n accepted and Amatola Water reserves the right to contact any Client Company listed a reference. No handwriting is acceptable the stamp area. No letters will be acceptable this form is considered.	ot be ne ed as e on		

FORM B.2: CONFIRMATION	OF REFE	RENCES	TO AMATOLA WATER
NAME OF BIDDING COMPANY:			
PREVIOUS CLIENT/EMPLOYER NAME:			
TENDER/BID NUMBER OF COMPLETED CONTRACT/PROJECT			
DESCRIPTION OF CONTRACT/ PROJECT COMPLETED			
VALUE OF WORK COMPLETED			
DURATION AND DATE COMPLETED:			
PROVISION FOR IMPLEMENTATION PROFESSIONAL EDITION for Amatola \	AND TRAIN Water. If your o	NING OF M company had Water requir	d prior exposure with the Bidding Company, as res your company to confirm goods/services
3. Were the goods/ services supplied a	according to	Select a	applicable rating
the required quality as per the description/specification and were	delivered on		Excellent,
time?			Good,
			Satisfactory,
			Poor
Kindly, indicate their overall perfor the project.	mance on	Select a	applicable rating
one project.		۰	Excellent,
			Good,
			Satisfactory,
			Poor
Full Name of Authorised Signatory			
Contact Number	Ema	ail address	
Signature	C)ate	
*CLIENT (EMPLOYER) STAMP HER *Incomplete and/or unsigned form will n accepted and Amatola Water reserves th right to contact any Client Company liste a reference. No handwriting is acceptable the stamp area. No letters will be accept this form is considered.	ot be ne ed as e on		

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest1 in the enterprise, employed by the state?

YES/NO

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

	<u> </u>		
2.2	Do you, or any person conne	ave a relationship with ar	ny person who
2.2.1	If so, furnish particulars:		

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

	SBD 4
2.3	Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? YES/NO

2.3.1	If so, furnish particulars:

3 DECLARATION

- 3.1 I have read and I understand the contents of this disclosure:
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium2 will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

_	_	_	
~	п	_	
•	_		_
u	_	_	_

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature	Date
Position	Name of bidder

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 To be completed by the organ of state

- a) The applicable preference point system for this tender is the 80/20 preference point system.
- b) The lowest acceptable tender will be used to determine the accurate system once tenders are received.
- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
 - (a) Price; and
 - (b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to

preferences, in any manner required by the organ of state.

2. **DEFINITIONS**

- (a) "tender" means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) "price" means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

Ps =
$$80\left(1 - \frac{Pt - P \min}{P \min}\right)$$
 Or
$$Ps = 90\left(1 - \frac{Pt - P \min}{P \min}\right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

Ps =
$$80/20$$
 or $90/10$

$$Ps = 80\left(1 + \frac{Pt - P \max}{P \max}\right)$$
 or
$$Ps = 90\left(1 + \frac{Pt - P \max}{P \max}\right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration Pmax = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
 - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below. (Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference

point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (80/20 system) (To be completed by the tenderer)
HDI (51% or more black ownership)	8	
Black women(51% or more women ownership)	4	
Black youth (51% or more youth ownership)	4	
People with disability(20% or more disabled people ownership)	4	

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4.	Company	registration number:
4.5.	TYPE OF	COMPANY/ FIRM
	OneClosPubPers(PtyNonStat	nership/Joint Venture / Consortium -person business/sole propriety se corporation lic Company sonal Liability Company) Limited -Profit Company e Owned Company
4.6.	that the parageto the comp i) The ir ii) The parageto the iv) If the to any	dersigned, who is duly authorised to do so on behalf of the company/firm, certify points claimed, based on the specific goals as advised in the tender, qualifies any/ firm for the preference(s) shown and I acknowledge that: Information furnished is true and correct; Information furn
	(a) (b) (c)	recover costs, losses or damages it has incurred or suffered as a result of that person's conduct; cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
	(d) (e)	recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the <i>audi alteram partem</i> (hear the other side) rule has been applied; and forward the matter for criminal prosecution, if deemed necessary.'
DA	JRNAME AND N ATE: DDRESS:	SIGNATURE(S) OF TENDERER(S) NAME:

SECTION C:

PRICING INSTRUCTIONS, PRICING SCHEDULE AND CONTRACT

PRICE INSTRUCTIONS AND ESCALATION

The following pricing schedules must be completed in full:

SBD 3.1: Pricing Schedule: Firm prices

SBD 3.2: Pricing Schedule: Non-firm prices (NOT APPLICABLE)

NB: If there are any unconditional discount offers, kindly attach a schedule that will indicate where those discounts are applied from.

Failure to fully complete the pricing instructions will invalidate your bid. All line items should be completed.

No claim in respect of any price escalation will be considered by the Amatola Water unless it is specifically stated in the Pricing Schedule that the Bid is subject to price escalation.

When escalation is claimed for during the contract period, proof of such escalation must be furnished and the calculation itself must be submitted to corroborate such proof. Escalation will only be calculated on the official index figures supplied by the Department of Statistics or the Price Controller, which ever may be applicable.

All orders placed will be based on the current Bid prices. It is the responsibility of the Bidder to inform Amatola Water of any escalation prior to implementation of the escalated price. Failure to do so will negate any such claims.

VALUE ADDED TAX

In calculating the cost of the supply and delivery of services and / or material, the supplier will issue a "Tax Invoice" for all services rendered and / or materials supplied, which will reflect the exclusive cost of such services, goods or materials with the relevant Value Added Tax being added to the total.

VAT must be included in the Bid price but must be shown separately.

Non-VAT vendors must not include VAT in their bid price.

SBD 3.1

PRICING SCHEDULE – FIRM PRICES (PURCHASES)

NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.

IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT

Name of	Bidder	Bid numb	er 2286	
Closing 7)23
	OFFER TO BE VALID FOR 90 DAYS FROM THE	CLOSING D	ATE OF BID.	
PRI	CING SCHEDULE			
ltem [Description	Quantity	Hourly rate	Amoun
	Remote Scoping and Implementation for servicedesk plus professional Edition	16 hours		
E	Remote Training for Servicedesk plus professional Edition	12 hours		
٦	Total cost excl. VAT.			
	VAT @4F0/			
1	VAT @15%			
1	Total Cost Estimate incl. VAT. Rates to be inclusive of delivery			
Note: R	Total Cost Estimate incl. VAT. Rates to be inclusive of delivery must be transferred to SBD 1, failure to alified	do so wi	II lead to the	
Note: R Total r disqua	Total Cost Estimate incl. VAT. Rates to be inclusive of delivery must be transferred to SBD 1, failure to alified d by: - At: - At:		Amatola 	Water
Note: R Total r disqua	Total Cost Estimate incl. VAT. Rates to be inclusive of delivery must be transferred to SBD 1, failure to alified		Amatola	Water
Note: R Total r disqua	Total Cost Estimate incl. VAT. Rates to be inclusive of delivery must be transferred to SBD 1, failure to alified d by: - At: - At:		Amatola 	Water
Note: R Total r disqua Required Brand a	Total Cost Estimate incl. VAT. Rates to be inclusive of delivery must be transferred to SBD 1, failure to alified d by: - At: - and model		Amatola N/A	Water
Note: R Total r disqua Required Brand a	Total Cost Estimate incl. VAT. Rates to be inclusive of delivery must be transferred to SBD 1, failure to alified d by: - At: - and model Country of origin		Amatola N/A 	Water
Note: R Total r disqua Required - Brand a - (Total Cost Estimate incl. VAT. Rates to be inclusive of delivery must be transferred to SBD 1, failure to alified d by: - At: - and model Country of origin Does the offer comply with the specification(s)?		Amatola N/A 	Water

PRICE ADJUSTMENTS (NOT APPLICABLE)

A NON-FIRM PRICES SUBJECT TO ESCALATION

- 1. IN CASES OF PERIOD CONTRACTS, NON FIRM PRICES WILL BE ADJUSTED (LOADED) WITH THE ASSESSED CONTRACT PRICE ADJUSTMENTS IMPLICIT IN NON FIRM PRICES WHEN CALCULATING THE COMPARATIVE PRICES
- N THIS CATEGORY PRICE ESCALATIONS WILL ONLY BE CONSIDERED IN TERMS OF THE FOLLOWING FORMULA:

$$Pa = (1 - V)Pt \left(D1 \frac{R1t}{R1o} + D2 \frac{R2t}{R2o} + D3 \frac{R3t}{R3o} + D4 \frac{R4t}{R4o} \right) + VPt$$

Where:

Pa	=	The new escala	ated price to be ca	lculated.			
(1-V) Pt	=	85% of the orig	inal bid price. No t alated price.	e that Pt mu	st always be t	he original bid _l	price
D1, D2	=	Each factor of the bid price eg. labour, transport, clothing, footwear, etc. The total of the various factors D1, D2etc. must add up to 100%.					total of
R1t, R2t	=		ained from new in			er of factors used	i).
R1o, R2o	=	Index figure at t	ime of bidding.				
VPt	=		inal bid price. This	s portion of th	ne bid price rem	ains firm i.e. it is	not
		Subject to arry p	nice escalations.				
3.	The follow	ing index/indices r	must be used to ca	alculate your	bid price:		
	Index Date	ed Ind	ex Dated	I	ndex Da	ated	
	Index Date	ed Ind	lex Dated		Index Da	nted	
	RNISH A BREAKD THE VARIOUS FA			OF ABOVE-M	ENTIONED FO	RMULA. THE T	OTAL

FACTOR (D1, D2 etc. e.g. Labour, transport etc.)	PERCENTAGE OF BID PRICE

B PRICES SUBJECT TO RATE OF EXCHANGE VARIATIONS

1. Please furnish full particulars of your financial institution, state the currencies used in the conversion of the prices of the items to South African currency, which portion of the price is subject to rate of exchange variations and the amounts remitted abroad.

PARTICULARS OF FINANCIAL INSTITUTION	ITEM NO	PRICE	CURRENCY	RATE	PORTION OF PRICE SUBJECT TO ROE	AMOUNT IN FOREIGN CURRENCY REMITTED ABROAD
				ZAR=		
				ZAR=		
				ZAR=		
				ZAR=		
				ZAR=		
				ZAR=		

2. Adjustments for rate of exchange variations during the contract period will be calculated by using the average monthly exchange rates as issued by your commercial bank for the periods indicated hereunder: (Proof from bank required)

AVERAGE MONTHLY EXCHANGE RATES FOR THE PERIOD:	DATE DOCUMENTATION MUST BE SUBMITTED TO THIS OFFICE	DATE FROM WHICH NEW CALCULATED PRICES WILL BECOME EFFECTIVE	DATE UNTIL WHICH NEW CALCULATED PRICE WILL BE EFFECTIVE

CONTRACT FORM - PURCHASE OF GOODS/WORKS

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SUCCESSFUL BIDDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SUCCESSFUL BIDDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE SUPPLIER)

- I hereby undertake to supply all or any of the goods and/or works described in the attached bidding documents to 1. (AMATOLA WATER) PROVISION FOR IMPLEMENTATION AND TRAINING OF MANAGE ENGINE'S SERVICE DESK PLUS PROFESSIONAL EDITION in accordance with the requirements and specifications stipulated in RFO NUMBER 2286 at the price/s quoted. My offer/s remain binding upon me and open for acceptance by the purchaser during the validity period indicated and calculated from the closing time of bid.
- 2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - (i) Bidding documents, viz
 - Invitation to bid;
 - Tax clearance certificate;
 - Pricing schedule(s);
 - Technical Specification(s);
 - Preference claims for Broad Based Black Economic Empowerment Status Level of Contribution in terms of the Preferential Procurement Regulations 2017;
 - Declaration of interest;
 - Special Conditions of Contract;

I confirm that I am duly authorised to sign this contract.

- General Conditions of Contract; and (ii)
- Other (specify) (iii)

6.

- I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the goods and/or works specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
- I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me 4. under this agreement as the principal liable for the due fulfillment of this contract.
- I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any 5. other bid.

NAME (PRINT)	
CAPACITY	 WITNESSES
SIGNATURE	 1

NAME OF FIRM 2. DATE

GENERAL CONDITIONS OF CONTRACT				
The form of Contract to be utilized is the General Conditions of Contract issued by National Treasury.				
	29			